

Parkwood Heights Limited Visitation Policy

Parkwood Heights Resident Visitation program per July 10, 2020 Health Advisory from New York State Department of Health: Visitation in Adult Care Facilities. The following policy is put in place by Parkwood Heights following New York State Department of Health guidance.

Provided Parkwood Heights has not had any positive staff or resident cases of Covid-19 in the past 14 days, limited visitation is allowed as long as the Parkwood Heights Covid-19 visitation policy is followed. If Parkwood encounters any positive cases of Covid-19 visitation will need to be stopped, per the State guidelines. **Visitors must check in at the front door prior to visitation and must pass a screening process before visitation can be allowed.**

Visitation is limited to outside the building or inside our visitation apartment by appointment, no more than 2 visitors per resident at one time, and no more than 10 visitors total at the building at one time are allowed. Please keep visits to 30 minutes or less.

Visitors must Answer Covid 19 screening questions on the sign in kiosk, and submit to a temperature check. Anyone who does not meet the screening criteria will not be allowed visitation.

In addition to passing the health screening prior to your visit you must provide proof of a negative COVID-19 test result from the previous 5 days.

Visitors must be 18 years of age or older, or accompanied by an adult 18 years of age or older

Visitation can only be allowed when Parkwood Heights has adequate staff onsite to monitor the visitation, State requirement. At this time the hours of visitation will be 9 AM to 4 PM Sunday – Saturday. Currently we cannot accommodate visitation outside of these times.

Residents and visitors under a 14-day quarantine are not allowed to be part of the visitation program.

Resident and visitors must wear a face mask at all times. If you do not have one, Parkwood Heights will provide one for you.

Residents and visitors must Social Distance while on Parkwood Property.

Residents and visitors must use proper hand washing and sanitizer procedures while on Parkwood property. Hand Sanitizer will be provided.

Visitors must provide Contact Tracing information to include the following for each visitor: first and last name of the visitor, physical (street) address of the visitor, daytime and evening telephone number, date and time of visit, Email address

Parkwood Heights will setup 1 socially distanced space inside the apartment building to facilitate your visits. If the person you are visiting resides on the first floor and you intend to visit from their yard you still need to check in at the front door and also pass the screening process and check out at the end of your visit. Furniture in visitation apartment should not be moved from its original placement.

Parkwood Heights staff will disinfect the indoor meeting space between visitations.

Parkwood Heights will reserve the right to prohibit visitation to anyone not meeting or following procedures put in place for resident and staff safety and/or change this policy at any time.

Disclaimer: Parkwood Heights is under strict visitor guidelines from the Department of Health. We ask that all visitors abide by the policies in place so Parkwood does not have to suspend visitation.