

Parkwood Heights Limited Visitation Policy

Parkwood Heights Resident Visitation program per March 25, 2021 Health Advisory from New York State Department of Health: Visitation in Adult Care Facilities. The following policy is put in place by Parkwood Heights following New York State Department of Health guidance.

Limited visitation is allowed as long as the Parkwood Heights Covid-19 visitation policy is followed. **Visitors must check in at the front door prior to visitation and must pass a screening process before visitation can be allowed.**

Supervised visitation is limited to outside the building, inside one of our three designated visitation areas, or inside the resident's apartment. All visitation is by appointment only. No more than 2 visitors per resident at one time. No more than 10 visitors can be allowed at the same time at Parkwood and only 1 resident can have visitors in their apartment during any given appointment time slot. Please keep visits to 30 minutes or less to allow all the chance to have visitors.

Visitors must Answer Covid 19 screening questions on the sign in kiosk, and submit to a temperature check. Anyone who does not meet the screening criteria will not be allowed visitation.

Visitors must be 18 years of age or older, or accompanied by an adult 18 years of age or older

Visitation can only be allowed when Parkwood Heights has adequate staff onsite to monitor the visitation, per State requirement. At this time the hours of visitation will be 10 AM to 4 PM Sunday – Saturday, these hours are subject to change. Availability outside these times is on a case by case basis and will need approval ahead of time.

If you are visiting inside a resident apartment you will be escorted to the apartment once you have passed screening. You will need to remain in the apartment until your visit is over at which time you will be escorted back to the front door to check out prior to leaving. Visitors are not allowed to linger in the common areas.

Residents and visitors under a 14-day quarantine are not allowed to be part of the visitation program except by window or electronic means.

Visitors with any signs or symptoms of illness, shall avoid visiting residents.

Resident and visitors must wear a face mask covering both nose and mouth at all times. If you do not have one, Parkwood Heights will provide one for you.

Residents and visitors must Social Distance while on Parkwood Property.

Residents and visitors must avoid physical contact while on Parkwood Property.

Residents and visitors must use proper hand washing and sanitizing procedures while on Parkwood property. Hand Sanitizer will be provided.

Visitors must provide Contact Tracing information to include the following for each visitor: first and last name of the visitor, physical (street) address of the visitor, daytime and evening telephone number, date and time of visit, Email address if possible.

Parkwood Heights will setup 3 private, socially distanced spaces inside the apartment building to facilitate your visits as well as provide the ability to visit in the resident apartment as well. If the person you are visiting resides on the first floor and you intend to visit from their yard you still need to check in at the front door and also pass the screening process and check out at the end of your visit. Furniture in any visitation spaces should not be moved from its original placement.

Parkwood Heights staff will disinfect the visitation space between visitations. Residents and families should also disinfect as needed if you have had visitors inside your apartment.

Parkwood Heights will reserve the right to prohibit visitation to anyone not meeting or following procedures put in place for resident and staff safety and/or change this policy at any time.

Disclaimer: Parkwood Heights is under strict visitor guidelines from the Department of Health. We ask that all visitors abide by the policies in place so Parkwood does not have to suspend visitation.

*3/29/2021 – This visitation guidance supersedes any previous limited visitation policies provided by Parkwood Heights. The following references were used to develop this visitation plan. <https://coronavirus.health.ny.gov/protecting-public-health-all-new-yorkers#long-termcare-facilities>