Parkwood Heights

January 7, 2022

Dear Residents, Family and Friends,

I am sorry to inform everyone that a resident has tested positive for COVID-19. This will restart the ten day clock for suspension of communal dining and activities counting from Friday 1/7/2022. We will resume abbreviated housekeeping Monday 1/10/2022. Please remember there should be no congregating in any of the common areas of the building during the suspension as well. If you are outside of your apartment please remember you need a mask that is worn properly over your nose and mouth, if you do not have one we will provide one, they are available at the front desk. Please avoid any unmasked face to face contact with other residents as well. If face to face contact is absolutely necessary please make sure to social distance and wear your masks. Please also avoid having other residents in your home or apartment. Please consider rescheduling any unnecessary visits you have with family and friends until the suspension is lifted. Please let us know if you are experiencing any signs or symptoms immediately as we can assist in consulting your physician for their recommendations. If you are experiencing symptoms please do not come to the desk but rather call and we will help decide the best course of action.

I must also ask everyone to not request meals to be brought into your apartment unless it is absolutely necessary. We are trying to limit person to person interaction and having to bring meals in defeats the purpose. Also, anytime a staff member is with you inside your apartment you need to have your mask on and worn properly. We all need to work together by doing all these things.

Please remind any and all visitors you have coming that a mask is required 100% of the time when on Parkwood property. I strongly recommend you practice social distancing in all situations until such time we are able to start resuming communal programs.

For the health and wellbeing of yourself, your family, the residents, your team members, and the community, please be continue to follow all recommended guidelines to avoid the transmission of COVID-19 so that we can all get back to a normal life.

I am providing everyone with a KN95 mask that provides better protection than the surgical masks we are all accustom to wearing. Please utilize this KN95 mask when staff is present in your apartment.

Warm Regards, Jadon Weinel; Executive Director